

VIEW TERRACE TERMS OF USE

1. The PKiN View Terrace is open for access and visit during the operating hours of the Terrace which are publicised on www.pkin.pl, based on a valid admission ticket.
2. Zarząd PKiN sp. z o.o. ("Administrator") has the right to close the Terrace due to safety or sanitary reasons, force majeure as well as in emergencies, and therefore request the Visitors to leave it. Any purchased but unused tickets remain valid for one year. Used tickets are not refundable. Refund for any unused tickets will be processed on a case-by-case basis.
3. The number of people simultaneously present at the Terrace is subject to separate regulations related to evacuation.
4. When touring the Visitor must follow instructions given by the staff of the Administrator's Security Department.
5. It is forbidden for the following persons to enter and visit the Terrace:
 - a. persons without a valid admission ticket;
 - b. persons under influence of alcohol;
 - c. persons whose behaviour implies being under influence of intoxicants, psychotropic drugs or other similar active substances;
 - d. persons carrying or in possession of weapons, explosives, flammable / pyrotechnic materials or other dangerous items, alcoholic beverages, intoxicants, psychotropic drugs or other similarly acting substances;
 - e. persons displaying aggressive conduct, provocative or otherwise posing a threat to security or the public order;
 - f. persons holding a baggage, such as carry-ons, handbags, incl. shopping bags, tourist backpacks and parcel boxes. This does not apply to women's purses/handbags. PKiN cloakroom does not store any baggage – it must be left in the paid lockers available on Level 1;
 - g. animals and pets, except for dogs guiding the disabled;
 - h. children under the age of 13, unless accompanied by a person of parental authority, a legal guardian or another adult;
6. When at the Terrace, for safety reasons, it is absolutely forbidden to:
 - a. lean across any fencing;
 - b. run;
 - c. drop anything, incl. coins, outside;
 - d. use roller skates, skateboards, scooters, children bicycles, etc.;
 - e. bring in any alcoholic beverages or other intoxicants;
 - f. smoke tobacco and other similar products;
 - g. leave any rubbish outside the designated areas;
 - h. damage or otherwise destroy any elements of the Terrace and its equipment.
7. Parents or guardians are responsible for the safety of children. Children may only approach the fencing under adult supervision.
8. Administrator's staff may refuse to allow persons, who violate the rules of sections 5 - 7 above, to enter the Terrace or request them to leave the Terrace, without any right to ticket refund.
9. Terrace admission tickets can be purchased only at the ticket office as well as at www.pkin.pl. The ticketing office does not refund any money for any unused tickets, subject to section 2 above.
10. Types of Terrace admission tickets:
 - a. standard fare;
 - b. reduced fare for eligible persons:
 - children over 3 years of age;
 - students of primary schools up to university (unless over 26 years of age) - upon demonstration of a valid school or student identity card;
 - pensioners/retired - upon demonstration of a valid certificate issued by a competent authority;

- persons with disabilities and their carer (one person) – upon demonstration of the disabled person's card;
 - c. standard group fare for organised groups of 10 people minimum, with one guide/host per every 10 members also eligible for free entry;
 - d. reduced group fare for organised groups of 10 students minimum, with one guide/host per every 10 members also eligible for free entry;
 - e. special fare for Warsaw citizens – upon demonstration of the Warsaw Citizen Card;
 - f. family fare – upon demonstration of the Large Family Card;
 - g. free for:
 - children under 3 years of age;
 - persons granted the free admission pursuant to “Rules of Free Entry to PKIN View Terrace” (tickets with special numbers, a date and a "FREE” sign on them).
11. Tickets are subject to validation by ticket inspectors designated by the Administrator.
 12. Disabled persons on wheelchairs may enter the Terrace using Level 1 lifts.
 13. Student group operators must comply with § 32 - 33 of Minister of Education and Sport Regulation of 31 December 2002 on safety and hygiene in public and non-public schools and institutions (Polish Official Journal: Dz.U. 2020. 1604).
 14. The Administrator is not liable for consequences of improper use of the Terrace or the Visitor’s failure to follow these Terms of Use and the general health and safety regulations.
 15. By purchasing a ticket and entering the Terrace, the Visitor accepts these Terms of Use.
 16. In the event any official emergency announced, such as but not limited to: martial law, state of emergency, state of epidemic threat or natural disaster, the Visitor and any group operator must monitor and follow all restrictions, official orders and bans as may be enforced through applicable acts of law that the public authorities issue as well as any current recommendations of the Chief Sanitary Inspector and relevant sanitary/epidemiological authorities or special agencies designated to eliminate such events.
Similar principles apply to any events that could not have been foreseen.