

TEMPORARY REGULATIONS OF USING VIEW TERRACE XXX DURING THE EPIDEMIC

1. Entrance to the View Terrace of the Palace of Culture and Science is possible during its opening hours on the basis of a valid entry ticket.
2. Guests can enter the View Terrace only during its opening days and hours.
3. Persons waiting to enter the View Terrace are obliged to maintain 2 m social distance (does not apply to: families with children, caretakers of disabled people, family members and people living in the same household).
4. Due to sanitary reasons, it is recommended to purchase tickets without using cash or on the website www.pkin.pl.
5. Due to safety and sanitary reasons or in the event of force majeure occurrence, state of emergency, natural disaster, terrorist attack, ZPKiN sp. z o.o. shall have the right to close the View Terrace and ask Visitors to leave it. Purchased and unused tickets shall be valid for one year. Used tickets cannot be reimbursed. Possible reimbursement for unused tickets shall be considered individually.
6. The number of people staying on the View Terrace is regulated by separate information and recommendations.
7. Maximum 4 people can be in the elevator of the View Terrace - does not apply to people living in the same household.
8. Max. 1 person can be in the toilets. Does not apply to parents with children and caretakers of disabled people.
9. During sightseeing, please observe instructions by the employees of ZPKiN sp. z o.o. Security Department.
10. Entrance to the View Terrace shall be forbidden for persons:
 - a. without valid entry ticket,
 - b. under the influence of alcohol,
 - c. under the visible influence of narcotic drugs, psychotropic drugs or other similar agents,
 - d. holding weapons or other dangerous objects, explosives, pyrotechnic products, fire-hazardous materials, alcoholic beverages, narcotic drugs, psychotropic substances or other similar agents,
 - e. behaving aggressively, provocatively or otherwise posing a threat to public safety or order,
 - f. carrying luggage, including hand luggage, bags, including shopping bags, travel backpacks or parcels. Only small handbags are permissible. Palace's cloakroom does not store luggage, it should be left in paid storeroom on the 1st level of the Palace,
 - g. with animals, except for guide dogs for persons with disabilities.
 - h. under 13 years old, unless with a person with parental responsibility, legal guardian or other adult person.
 - i. not observing applicable GIS guidelines and regulations regarding the epidemic
11. For safety reasons, it is forbidden to lean over the railing, throw coins and other objects.
12. Parents or guardians shall be responsible for safety of their children. Children can approach the railing only under adult supervision.
13. Visitors are required to navigate in a way that ensures social distance of at least 2 m, unless this distance is not possible due to the care of a child up to 13 years old, a person with a disability certificate, a person with a certificate of disability level, a person with a certificate of special education or a person who cannot navigate on their own due to health condition. Social distancing does not apply to people living in the same household.
14. Visitors are obliged to use hand sanitizers available at the site.
15. Visitors shall cover their mouth and nose with their clothes, mask, surgical mask or a visor.
16. Covering mouth and nose shall not apply in case of:
 - a. children up to 4 years old,
 - b. person who cannot cover mouth or nose due to health condition, development disorders, mental disorders, moderate, severe or profound intellectual disabilities or a person with difficulty in covering or uncovering mouth or nose on their own; providing a statement or certificate to that extent is not required.
17. Uncovering mouth and nose is possible:
 - a. in the event of necessary identification or verification of such person's identity,
 - b. regarding providing services to the person concerned, if this is necessary for providing those services,
 - c. during communication with a deaf person.
18. ZPKiN staff has the right to refuse entry to the View Terrace or ask people to leave the Terrace who were in breach of provisions of 10-16 item of these Regulations with no right to reimbursement.
19. Entry tickets can be purchased only in the ticket office and on the website www.pkin.pl Ticket office does not reimburse money for unused tickets.
20. Types of tickets allowing entry to the View Terrace:
 - a. regular ticket,
 - b. reduced tickets available to:

- children over 3 years old,
 - pupils and students until 26 years old after providing valid school or student ID,
 - pensioners upon providing a valid card issued by the competent authority,
 - persons with disabilities with 1 guardian upon providing a card documenting the disability,
- c. regular group ticket for organized group over 10 people, 1 guide/guardian for the group of 10 people can enter free of charge,
- d. school group ticket for organized group over 10 students, 1 guide/guardian for the group of 10 students can enter free of charge,
- e. Warsaw tickets for persons with Warsaw Card,
- f. family tickets for persons with Large Family Card,
- g. night ticket valid on specific dates defined in separate regulations by ZPKiN sp. z o.o. Start of sales of night tickets shall be announced in the media.
- h. free tickets available to:
- children up to 3 years old,
 - persons who received consent for free entry under “Regulations for granting consent for free entry to the View Terrace of the Palace of Culture and Science” (special numbered tickets, stamped with date and the phrase “BEZPŁATNY”).
21. Persons authorized to control the tickets shall be appointed by ZPKiN sp. z o.o.
22. Disabled persons on wheelchairs have the right to enter from level 1 (lift hall) of the Palace.
23. Organisers of school excursions shall be obliged to observe the provisions of § 32-33 of the regulation of the Minister of National Education and Sports of 31 December 2002 on health and safety in public and non-public schools and establishments (Polish Journal of Laws Dz.U. of 2003 no. 6, item 69).
24. Purchasing the ticket and entry to the View Terrace shall mean acceptance of these regulations by the visitors.
25. ZPKiN sp. z o.o. reserves the right to implement amendments in these regulations.